

COLEGIO DE EDUCACIÓN
ESCUELA GRADUADA EN EDUCACIÓN

Satisfaction of employers and employment milestones (Component A.4.1)

Employer Satisfaction A4.1

During the first trimester of the academic year 2019-2020 (202010), the newly appointed Director of the Graduated School in Education (GSE), together with the CAEP accreditation coordinator for advanced programs, aimed to create a standardized questionnaire to assess the satisfaction of employers with completers' preparation. Both the doctorate and master's program coordinators at the time were appointed to the task. Together, documents were revised, and items were created. Simultaneously, with the GSE secretary's help, emails were sent to the program completers soliciting information about their employment whereabouts, among other information.

The questionnaire includes two sections: I. Employer's information II. Employer Satisfaction Indicators. Section II consists of a total of 20 items. A Likert scale provides four answer options ranging from totally agree to strongly disagree. A final column was added with the option of "not observed."

The questionnaire was sent to some employers during the last week of July of 2020. A total of 2 employers completed the questionnaire. A summary of data regarding these two employers is available in Tables 1 and 2. A second cohort will be sent during the first week of March 2021 and a third during the last week of May 2021.

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Table 1: Statistical Summary

Lowest score	Mean	Highest score
88%	94%	100%
Standard Deviation: 9%		

Table 2: Item Response Ranking

Item (Q)	Percentage
Q11	75%
Q13	75%
Q14	88%
Q10	88%
Q7	88%
Q8	88%
Q9	88%
Q19	88%
Item (Q)	Percentage
Q12	88%
Q21	100%
Q17	100%
Q16	100%
Q25	100%
Q23	100%
Q20	100%
Q24	100%
Q22	100%
Q6	100%
Q15	100%
Q18	100%